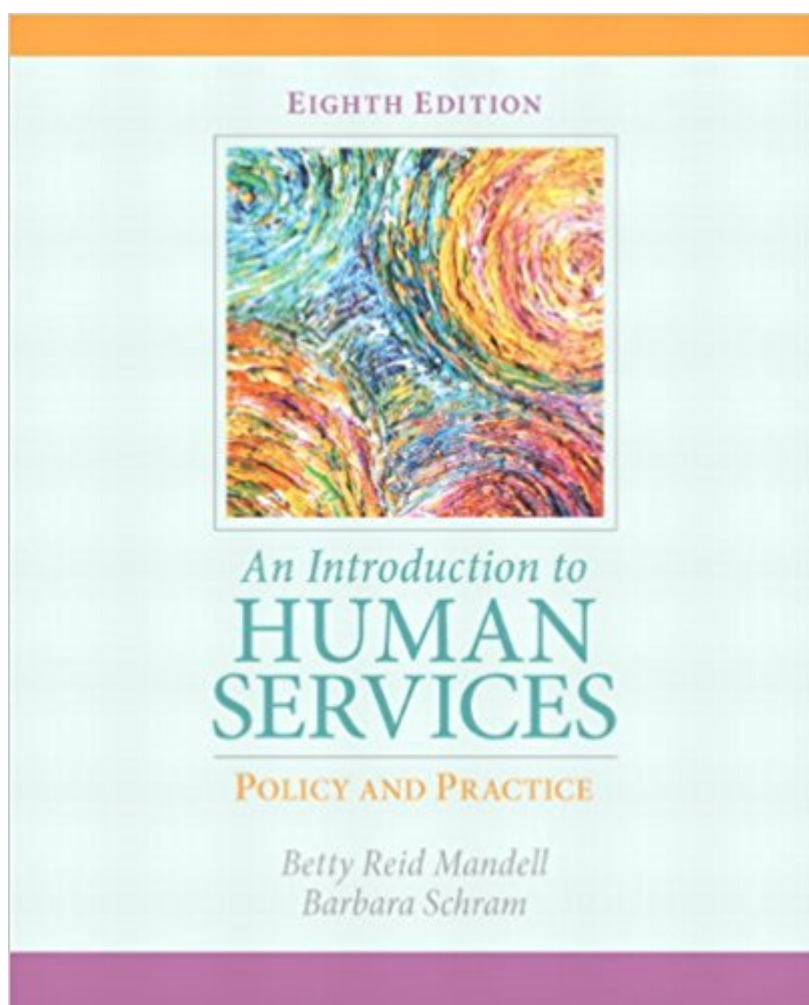


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# Introduction To Human Services: Policy And Practice, An (8th Edition)



## Synopsis

Complete, up-to-date coverage of social welfare programs and policies with special coverage of how history, politics, and the economy shape these programs. This text puts the field of human services into a historical context, provides insights into the social welfare field, and gives concrete examples of how primary intervention strategies are put into daily practice in human service agencies. It presents the many options offered in the field of human services and discusses the stresses that a human service worker will face in day-to-day work, with practical suggestions for avoiding burnout. The text compares the U.S. social welfare systems to systems in other countries, and uses a strong multicultural and social systems approach that distinguishes it from other texts.

• Teaching & Learning Experience Engage Students • Outstanding pedagogy, including examples, cases, anecdotes, and interviews, keeps students interested. Explore Current Issues • Contemporary issues are incorporated throughout the text to provide students with the most up-to-date coverage; topics include: cyberbullying, immigration, and health care reform. Support Instructors • An Instructor's Manual and Test Bank, Computerized Test Bank (MyTest), and PowerPoint presentations, and BlackBoard and WebCT Test Item File provide instructors with additional support. •

## Book Information

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## Customer Reviews

This book is known for its engaging style and for the many current examples of human service practitioners at work, which makes it a top seller in its market. It offers a historical context of the field of human services, insights into the overall social welfare field, and concrete descriptions of how

primary intervention strategies are put into daily practice in human service agencies. It provides a well-rounded look at the many options offered in the field of human services, and aims to prepare entry level human service workers for future careers. There is a strong multicultural emphasis. Social welfare chapter (Ch. 6) is completely revised to reflect the new Welfare Reform Act (TANF). Incorporates a new section on managed care included in the case management chapter (Ch. 9). Presents new material on the use of computers and the Internet in social agencies in the planning chapter (Ch. 11). For practitioners of human services and/or social work. --This text refers to an out of print or unavailable edition of this title.

Betty Reid Mandell is Professor Emerita at Bridgewater State College, Massachusetts. She is the editor of *The Crisis of Caregiving: Social Welfare Policy in the United States*, Palgrave/Macmillan, 2010, and is the co-editor of *New Politics*. Barbara Schram graduated from Antioch College and received masters degrees in both sociology and social work from Columbia University and a doctorate from Harvard University with a specialization in education and social policy. Worked as a program director of a large recreational and cultural organization, planning programs for children and young adults and supervising staff who delivered these services. Spent several years as the director of a community agency in a low income urban area helping parents become involved in their children's education and effect changes in the schools that better reflected their cultural background and values. Spent 26 years at Northeastern University where she originated and then taught in the Human Services Program. Designed appropriated courses and supervised student internships. Has done extension volunteer work with citizen groups involved in interracial and special needs adoptions, improving services for persons with learning disabilities and improving prison education programs. In addition to this text she has written over 20 articles and a book entitled, *Creating the Small Scale Social Program: From idea to implementation to evaluation*.

Alot of page highlights, but no pages missing. There was also alot of weird, brown sticky stuff on the cover and spine but I managed to wipe it off with a damp cloth. I understand the condition is due to being used by 3 previous owners and the book is still useful.

Came exactly as I expected, TY!

Reading requirement for Sociology class... as silly as it sounds, I don't like the feel of this book... it is

hard and almost crusty feeling... when you open the book the spine cracks and pages fall out. I think the material is practical for the field but unless you just need a printed book to survive, I recommend getting the electronic version.

The book was what I expected. This is a text book. Love it or hate it you got to read it.

I will recommend to buy the book physically. I bought it on Kindle and I did not enjoy reading through my phone. Otherwise, it's a good book .

I recieved the book and pages were half way ripped out or had water damage.

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book was damaged when received. cover was torn. and then charged me for it when they were not supposed to .

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